

		Confirmation No.: 7100
Filing	cation No.: 09/164,807	Group Art Unit: 2645
	Date: October 1, 1998	Examiner: Gerald Gauthier
For:	METHOD FOR CUSTOMIS WITH A VOICE MAIL SYS	ING INFORMATION FOR INTERACTING TEM
		EXPRESS MAIL LABEL NO: EL 999287010 DATE OF DEPOSIT: July 23, 2004
		SNOTOLP6613
Comi P.O. I	S Amendment MS AF missioner for Patents Box 1450 andria, VA 22313-1450	JUL 2 8 200
Sir:		Technology Center
	REPLY T	RANSMITTAL LETTER
	A Preliminary Amendment.	
$\boxtimes$	A Reply Responsive to the Off	ice Action Dated April 23, 2004.
	A Reply Supplemental to the P	aper filed
	A Substitute Specification (pag	ges 1 - ) in clean form.
	A substitute specification	on (pages 1 - ) with markings.
	An Abstract is enclosed.	
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Petition is hereby made to accept drawing(s)/photograph(s) in this case.

DOCKET NO.: USYS-0119/D245:33318

**PATENT** 

	Petitio	Petition is hereby made to accept drawing(s)/photograph(s) in this case.					
		Three (3) sets of color drawing(s)/photograph(s) and black and white photocopy that accurately depicts to the extent possible, the subject matter shown in the color drawing(s)/photograph(s), are enclosed, comprising figures .					
		An amendment to the first paragraph in that portion of the Brief Description of the Drawings is also enclosed herewith advising that the patent contains at least one drawing/photograph in color.					
	A Certified Copy of each of the following applications: is enclosed.						
	An As	An Associate Power of Attorney is enclosed.					
	Inform	Information Disclosure Statement.					
		Attached Form 1449.					
		A copy of each reference as listed on the attached Form PTO-1449 is enclosed herewith.					
	A Ter	A Terminal Disclaimer is attached.					
	Apper	Appendices as follows:					
	Other	Other					
$\boxtimes$	No A	No Additional Fee is Due.					
	Appli	Applicant(s) has previously claimed small entity status under 37 CFR § 1.27.					
		Applicant(s) by its/their undersigned attorney, claims small entity status under 37 CFR § 1.27 as					
		application is no longer entitled to small entity status. It is requested that this be					

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## PATENT

				SMALL ENTITY		NOT SMALL ENTITY	
	REMAINING AFTER AMENDMENT	HIGHEST PAID FOR	EXTRA	RATE	FEE	RATE	FEE
TOTAL CLAIMS	34	34 (20 MINIMUM)	0	\$9 EACH	\$	\$18 EACH	\$0
INDEP. CLAIMS	3	3 (3 MINIMUM)	0	\$43 EACH	\$-	\$86 EACH	\$0
FIRST PRESENTATION OF MULTIPLE DEPENDENT				\$145	\$	\$290	\$0
☐ ONE MONTH EXTENSION OF TIME				\$55	\$	\$110	\$0
☐ TWO MONTH EXTENSION OF TIME				\$210	\$	\$420	\$0
☐ THREE MONTH EXTENSION OF TIME				\$475	\$	\$950	\$0
☐ FOUR MONTH EXTENSION OF TIME				\$740	\$	\$1480	\$0
☐ FIVE MONTH EXTENSION OF TIME				\$1005	\$	\$2010	\$0
☐ LESS ANY EXTENSION FEE ALREADY PAID				minus	(\$ )	minus	(\$0)
☐ TERMINAL DISCLAIMER				\$55	\$	\$110	\$0
OTHER	FEE OR SURCHA	RGE AS FOLL	OWS:			,	
	TOTAL FE	EE DUE			\$		\$0

A check in the amount of <u>\$0.00</u> is attached. Please charge any deficiency or credit any overpayment to Deposit Account 23-3050.
Please charge Deposit Account No. 23-3050 in the amount of00. This sheet is attached in duplicate.
Petition is hereby made under 37 CFR § 1.136(a) (fees: 37 CFR § 1.17(a)(1)-(4)) to extend the time for response to the Office Action of to and through comprising an extension of the shortened statutory period of month(s).

The Commissioner is hereby requested to grant an extension of time for the appropriate length of time, should one be necessary, in connection with this filing or any future filing submitted to the U.S. Patent and Trademark Office in the above-identified application during the pendency of this application. The Commissioner is further authorized to charge any fees related to any such extension of time to Deposit Account 23-3050. This sheet is provided in duplicate.

Date: July 23, 2004

Daniel J. Goettle Registration No. 50,983

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